

# Quick Start Guide

Mobile Hotspots KT-M4A

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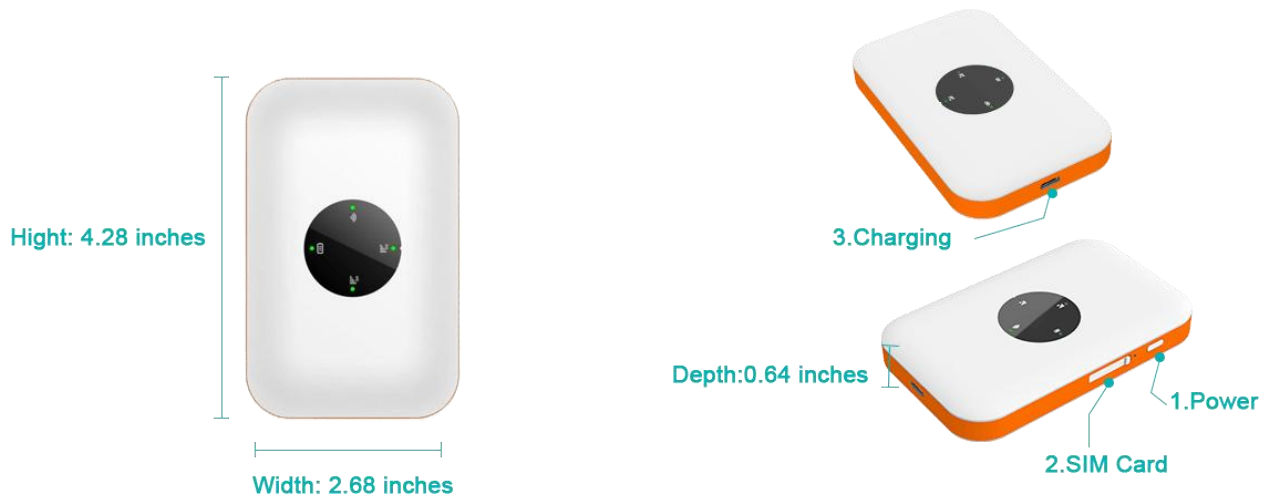
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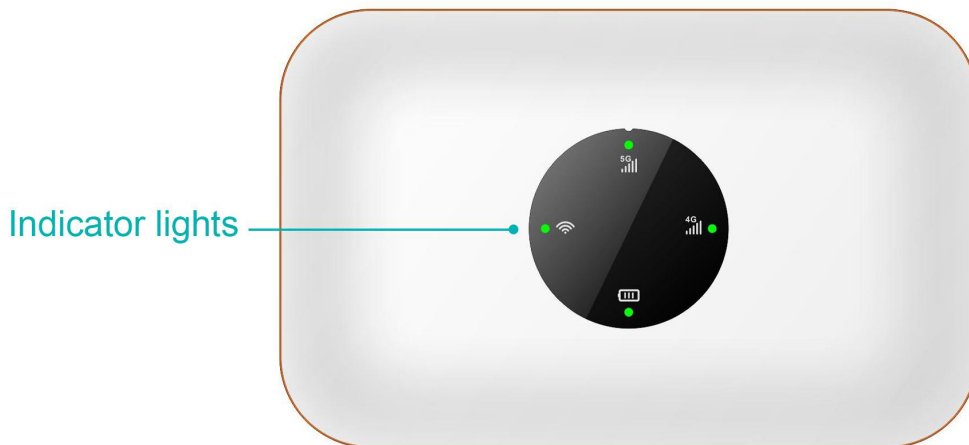
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# 1. Get to know your 5G MiFi KT-M4A




## 1.1 Dimensions and Appearance

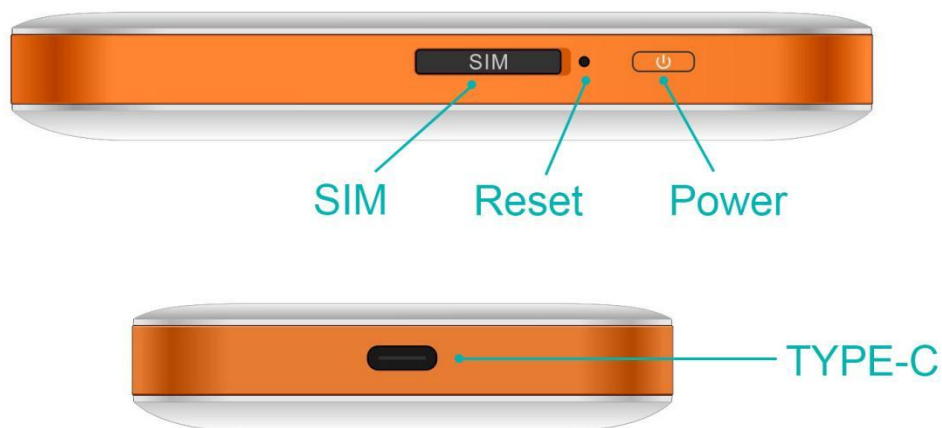


## 1.2 Device Structure



Icon	Description
	5G cellular network status, indicating successful registration in the 5G cellular network
	4G cellular network status, indicating successful registration in the 4G cellular network

	<p>Wi Fi status display, indicator light on when WiFi is on, indicator light on when WiFi turn on</p>
	<p>Battery capacity indicator light, if the battery capacity is less than 20%, this indicator light is red</p>
	<p>Battery capacity icon, if the battery capacity is less than 20%, the icon is red.</p>



## Power button

To turn on/off the device by pressing the power button

## Reset hole

Poke the Reset hole 12s to restore the factory settings

## USB Type-C Port

Using this type C port for battery charging, data sharing and device management.

## 2. Prepare your 5G MiFi

### 2.1 Install the SIM Card

- Step 1. Power off the 5G MiFi, Opening the SIM card slot.
- Step 2. Insert the SIM card into card slot in the correct position.
- Step 3. Close the SIM card slot.



**Note:**

1. Do not remove SIM card when the device is powered on since this may damage the card and the device.
2. Do not bend or scratch your SIM card. Avoiding to expose your SIM card to static electricity, water or dirt.

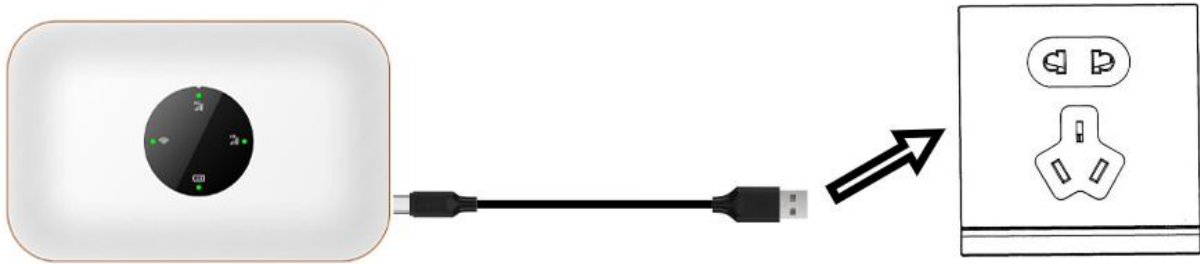
### 2.2 Remove the SIM Card

- 2.2.1. Open the SIM Card cover.
- 2.2.2. Gently remove the SIM card from the SIM card slot and close the SIM Card cover.

### 2.3 Charge the Battery

There are two ways to charge the battery of 5G Mobile Hotspots.

- 2.3.1 Charging battery by using the power socket.



2.3.2 Charging the battery by using the USB-A of computer or laptop.



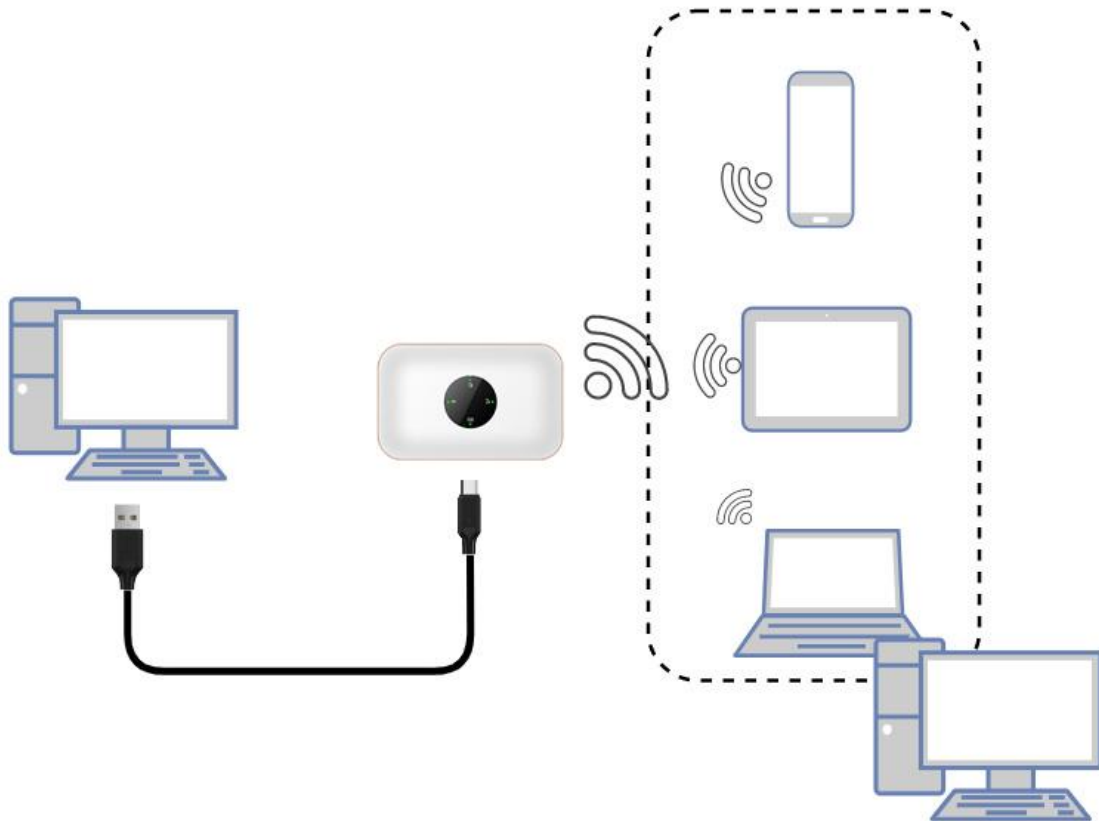
### 3. Access the Internet

After preparation of insert the SIM card, charging the battery, then your Wi-Fi devices and the computer can access the Internet through 5G MiFi KT-M4A, enjoy high-speed network services.

Smart phones, tablet computers, game consoles and other Wi-Fi devices can be connected with the 5G MiFi Wi-Fi connection for Internet access.

**Note:**

Computers & laptops may be connected to the 5G MiFi KT-M4A via Type C cable for Internet Access.



## 4. Manage your 5G MiFi

### 4.1 Logging into the Device Management Website

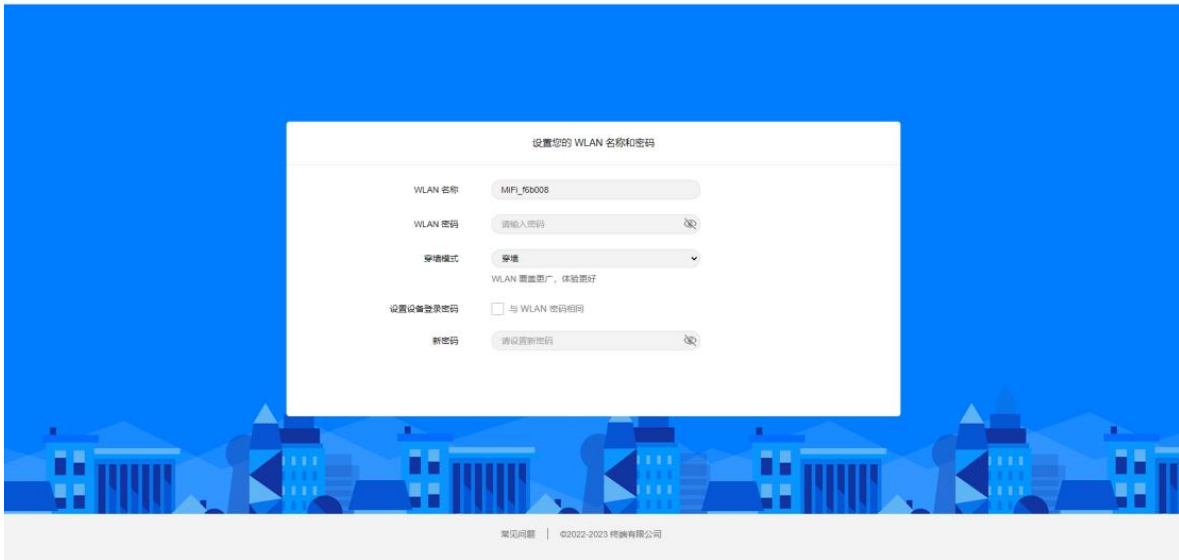
4.1.1 Make sure your device is connected to the 5G MIFI via Wi-Fi or USB Type-C cable.

4.1.2 Open the browser, and enter <http://192.168.43.1> in the address bar.

4.1.3 Enter password, and click “Login”.

**Note:** To access the web management page for the first time, you need to reset the password





## 4.2 Setting up Wi-Fi connection

4.2.1 Press and hold the 'Power' button for 3 seconds until the WiFi indicator light comes on and Wi Fi is turned on.

4.2.2 Use your terminal to search the wireless network connection with the Wi-Fi's Name of "MIFI-xxxxxx" click "Connect". If the security mechanism is applied, you need to enter the correct PASSWORD.

The default password is **12345678**.

**Note:** XXXX is the last 6 digits of device MAC

You can also find the default SSID and password through the Wi Fi information on the device back cover label.

## 4.3 How to change the Wi-Fi Name & Password

**Log in to the device management website:**

1. Log in to <http://192.168.43.1> and enter the management page.
2. Select WLAN> WiFi Basic Settings, then you will see "Wi-Fi Name " and "WiFi Password".

**Note:** Make sure you delete the old name and password and enter the new name and password as you require.

3. Select "**Save**" button, wait for the screen to display prompting "**Success**", and then log out.
4. Wait for the computer or laptop screen to display the Wi-Fi icon. This means the wireless network connection has been successful.

## 4.4 Power Off

Press the Power button and hold for 9 seconds, it will display shutting down

## 4.5 Restore Factory Settings

Press the Reset button and hold for 12 seconds, it will display Restore Factory

**Note:** Factory Reset will delete all the device's user-defined Wi-Fi settings and restore Admin setting and Wi-Fi Setting to factory default.

## 5. Troubleshooting your 5G MiFi

**5.1 If you are having problem to use 5G MIFI, please try the operations as following.**

1. If the 5G MIFI is not responsive, reboot it by press the "Power" button for about 5 seconds to show the Reboot selection, and then reboot it.
2. Restore factory settings.

**5.2 If the connection between your 5G MiFi KT-M4A and a PC/Laptop through a USB cable cannot be established automatically.**

Please try to uninstall the driver software and reinstall it.

**5.3 If the connection between your 5G MiFi and a client device through Wi-Fi cannot be established, please try the operations as following.**

1. Ensure that the Wi-Fi function is enabled.
2. Refresh the network list and select the correct SSID.
3. Check the IP address, and ensure that your client can automatically obtain an IP address.
4. Enter the correct network key (Wi-Fi password) when you connect the client device to your 5G MiFi.

**5.4 If the client device connected to your 5G MiFi cannot access the Internet, please try the operations as following:**

1. Ensure that your nano-SIM card is available.
2. Change the location and find a place with good signal.
3. Check the settings of the WAN connection mode.
4. Contact your service provider and confirm your APN settings.

**5.5 If 5G MiFi configuration page cannot be visited, please try the operations as following.**

1. Enter the correct address. Please view the label on your device to get the default Device Manager Website IP address.
2. Use only one network adapter in your PC.
3. Do not use any proxy server.