

# Quick Start Guide

**Handheld Computer KT-KP18**

# Disclaimer

Thank you for purchasing our products, please read this manual carefully before use.

If the product fails during use, please contact our after-sales staff in time.

The product is upgraded according to the customized version. Product upgrades may result in some of the functions of the product does not match the manual, please prevail in kind, or contact our customer service staff.

If you do not follow the instructions in the manual to operate, and therefore any loss caused by the user shall be borne by the user.

The final interpretation of this book belongs to our company.

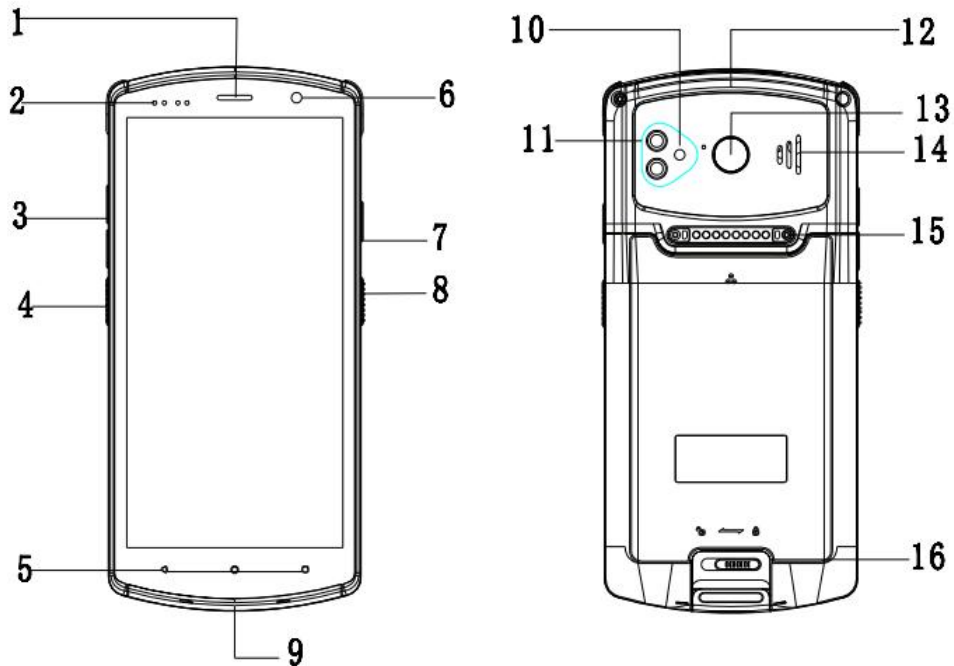
Attention:

1. The installation and maintenance of this product by professionals, please do not disassemble and maintenance and other operations.
2. Product scanning module is a type II beam, please do not look directly at it.
3. Avoid using in the strong light source direct light and light source is not stable place, so as not to affect the service life of the photoreceptor.
4. In order to protect the safe use of equipment, please be sure to use the standard power adapter, away from sources of ignition.

# Contents

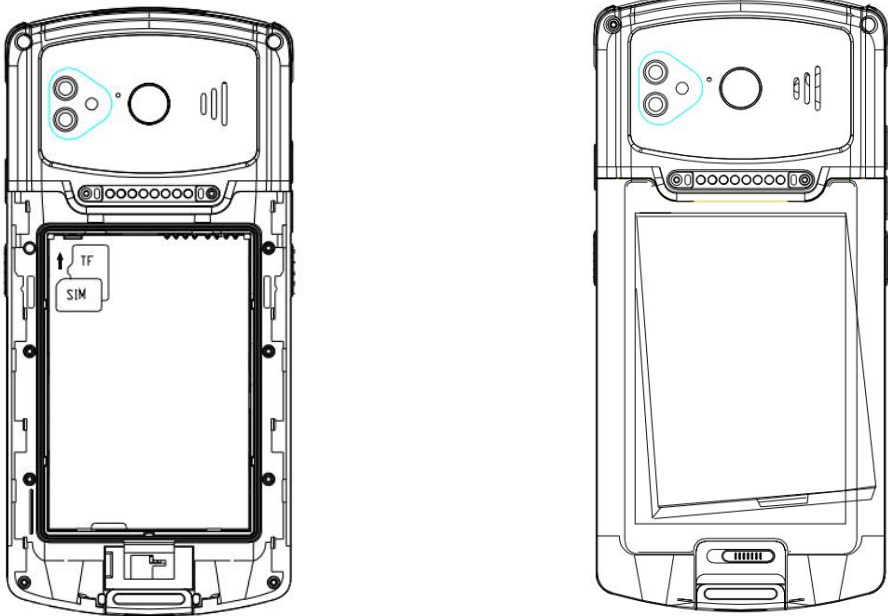
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# 1. Product structure schematic



1. handset	5. function keys	9. USB charging	13. fingerprints
2. indicator	6. front camera	10. flash	14. speaker
3. volume key	7. power on key	11. rear camera	15. external contacts
4. scanner key	8. scanner key 2	12. scanner module	16. battery cover switch

## 2. SIM card/battery installation method:



## 3.Keys & Description

Keys	Description
HOME key	Go back to the standby screen
Task Manager key	Go to Task Manager
Back key	Return to previous screen
Power on/off key	Switch on/off; hibernate/wake up;, long press 10 seconds to restart
Volume keys	Adjust volume level
Sweep key 1	Press to scan 1D/2D code
Sweep key 2	Press to scan 1D/2D code

## 4.Specification

Memory	RAM 4GB ROM 64GB
Photo Pixel	Front Camera: 500W Rear Camera: 1300W
Fill light	LED flash
Video	File format MP4 Video encoding:H264/H265
Support Barcode System	Video Resolution:1080P / 720P
NFC	PDF417, QR Code, DataMatrix, AZTEC, Hanshin Code, Maxicode, Micro QR, Micro PDF417, Composite, etc.EAN13, EAN8, UPCA, UPCE, Code 128, Code 39, Codabar, UCC/ EAN13, EAN8, UPCA, UPCE, Code 128, Code 39, Codabar, UCC/EAN128, RSS,ITF, ITF14, ITF6, ISSN, ISBN, Standard 25, Matrix 25,Industrial 25,Plessey, MSI Plessey, Code 11, Code 93, etc.
Battery	13.56MHz Support ISO14443A/B, ISO15693
Rechargeable	Replaceable battery with 4000mAh capacity
USB Port Type	5V/2A
Full Charge Time	TYPE-C
WIFI Network	≤ 4 hours
Positioning	Support
Memory Card Type	GPS/Galileo/GLONASS/Beidou3

## 5. Common Problems and Solutions

If an abnormality occurs while using the phone, refer to the following table for troubleshooting.

FQ	Causes	Solutions
Poor reception	Use of cell phones in areas with poor reception, such as near tall buildings or in basements, where radio waves cannot be transmitted effectively	Avoid as much as possible
	Related to the proximity of the transmitting base station built by the network.	Service area maps can be requested from ISPs
Echo or noise	Caused by poor network trunking, which is a regional problem.	Hang up and redial, trunks may be replaced with better lines
	Poor wiring in some areas	
Shortened standby time	Battery needs to be replaced	Replace the battery with a new one
	When no signal is received, the cell phone will keep transmitting to find a base station, which consumes a lot of battery power, resulting in shorter standby time.	Move to a location with a strong signal or turn off your cell phone temporarily.
Unable to turn on the	Battery drained	Check the battery level or charge it

phone		
SIM card error	SIM card is damaged	Contact your network service provider
	SIM card not properly installed	Make sure the SIM card is installed
	Dirt on the metal side of the SIM card	Wipe the metal contacts of the SIM card with a clean cloth
Unable to connect to network	Invalid SIM card	Contact your network provider
	Out of network service area	Check the service area with your network provider
	Weak signal	Move to a strong signal area and try again
Unable to make calls	Call barring feature in use	Cancel call barring settings
	Fixed dialing feature used	Cancel fixed dialing settings
Unable to charge	Damaged battery or charger	Replace the battery or charger with a new one
	Poor contact	Check if the plug is connected